

## Iridium System Time & Date Change

As part of standard satellite network operations, Iridium periodically resets the Iridium L-Band system time count known as a “re-epoch”.

For Iridium Satellite Phone users, the planned epoch time change on March 3, 2015 will have no impact to service availability and the ability to successfully complete phone calls, SMS messages, or data services. However, the displayed time and date will revert to December 29, 2007, 7:26:29 UTC and will progress on this baseline until phone settings are adjusted to the new Iridium epoch time. **Iridium GO! devices** will handle the time change automatically and do not require reprogramming.

**Iridium 9555 and Iridium 9575 Extreme®** customers can restore the correct time settings by following these steps:

1. Dial \*#99#2014051114235500#
2. Press the green key
3. Turn off/on their phone

**Iridium 9500, 9505 and 9505A** customers will need to set the updated time and date from their phone menu.

The extended phone set-up menu must be set to “On” (see page 137 of Iridium 9505A user guide, page 149 of the Iridium 9500 user guide, or page 139 of the Iridium 9505 user guide), then follow these instructions to set time and date:

1. Follow the steps in “Getting to Phone Setup...” to get to Set Time and Date, and then press **OK** to select.
2. Press **OK** to choose Set Home Time + Date or Set Away Time + Date, and then press **OK**. You will see Enter Home Time or Enter Away Time and the time currently set.
3. Press **OK** to accept the displayed time.  
or  
Enter the time in 24-hour format, and then press **OK**. You will see Enter Home Date or Enter Away Time and the date currently set.
4. Press **OK** to accept the displayed date. You will see Completed.  
or  
Enter the date in day(dd)-month(mm)-year(yy) form and then press **OK**. You will see Completed.
5. Press and hold **END** to exit the menu.

These instructions will be posted to [www.Iridium.com](http://www.Iridium.com) for end users to adjust their time/date settings.

*Thank you for shopping with SatPhone Shop!*